

# PTP – Lake Assistant (Bewl Water)

Location: Bewl Water, Kent / East Sussex

## Role Overview

We are seeking enthusiastic, reliable and safety-focused individuals to join our team as Lake Assistants at Bewl Water. This is a frontline operational role supporting the safe delivery of open water swimming and paddlesports activities including SUP, kayak and canoe sessions. Lake Assistants are responsible for maintaining high safety standards on and around the water, supervising activity zones, supporting customers with equipment use, assisting with safety cover, and ensuring daily operational readiness. The role is primarily outdoors and requires confidence working in dynamic water environments, strong situational awareness, and the ability to remain calm under pressure.

## Key Responsibilities

- Supervision of swimming and paddlesport activity zones
- Launch and recovery support for paddlesport sessions
- Safety boat operation (where qualified)
- Customer support and equipment fitting
- Daily equipment set-up, pack-down, cleaning and maintenance
- Supporting safety briefings and operational procedures
- Maintaining a positive, inclusive and professional customer experience

## Qualifications Required

- Minimum: RYA Powerboat Level 2
- Valid First Aid qualification (8-hour minimum recommended)
- Experience in watersports or outdoor activity environments

## Desirable Qualifications

- Safety boat experience
- Paddlesport Instructor qualification

- RLSS Open Water Lifeguard (OWL)
- Previous experience supporting open water swimming operations

This role offers the opportunity to work in a professional, community-focused watersports environment. Successful applicants will join a supportive team committed to high safety standards, operational excellence, and delivering outstanding experiences on the water.