

PTP Collective

Volunteer Role Description – Lake / Watersports Assistant

Operational Sites: Beckenham Place Park Lake (Lewisham), Bewl Water (Kent / East Sussex)

Purpose of the Role

The Volunteer Lake / Watersports Assistant supports the safe and professional delivery of open water swimming and paddlesports activities across PTP sites. The role contributes to maintaining high operational standards, positive customer experience, and safe activity environments. Volunteers work under the supervision of qualified staff and are integrated into live operational settings.

Key Responsibilities

- Support daily operational tasks including equipment set-up and pack-down.
- Assist with customer check-in and session preparation.
- Support launch and recovery of paddleboards, kayaks and canoes.
- Observe swim and activity zones under supervision and report concerns.
- Help maintain site presentation, safety signage and storage areas.
- Assist with community events and activity days where required.
- Maintain a professional, inclusive and welcoming approach at all times.

Person Specification

- Reliable, punctual and able to follow instruction.
- Comfortable working outdoors in varied weather conditions.
- Calm, observant and safety-aware.
- Able to work effectively as part of a team.
- Interest in watersports, outdoor environments or community sport development.

Supervision and Training

Volunteers operate under direct supervision of senior operational staff. Site induction and safety briefing are mandatory prior to participation. Opportunities may be available to progress toward formal qualifications and paid operational roles subject to performance and organisational need.

Commitment

Volunteer hours are agreed in advance and scheduled according to site needs and individual availability. All volunteers are expected to uphold PTP's safety procedures, safeguarding standards, and operational policies at all times.